

ALABAMA

Private School Licensure Division
Alabama Community College System
P. O. Box 302130
Montgomery, Alabama 36104
Phone: 334-293-4653

<https://www.accs.edu/about-accs/private-school-licensure/complaints>

Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000

<https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

ALASKA

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
Phone : (800) - 441 - 2962

EED.ACPE-IA@alaska.gov

State of Alaska
Office of the Attorney General
1031 W. 4th Ave., Suite 200
Anchorage, AK 99501-5903
consumerprotection@alaska.gov

www.law.alaska.gov/consumer

https://www.law.alaska.gov/pdf/consumer/Form_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education
1740 W. Adams Street, #3008
Phoenix, AZ 85007
Phone: 602-542-5709

Website: www.azppse.gov <https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501-371-2000

ADHE_Info@adhe.edu

Arkansas Office of the Attorney General
323 Center Street, Suite 200
Little Rock, Arkansas 72201
Phone: 501-682-2007 or 800-482-8982

OAG@ArkansasAG.gov

<https://arkansasag.gov/resources/contact-us/file-a-consumer-complaint/>

CALIFORNIA

California Bureau of Private Postsecondary Education

1747 North Market Blvd., Suite 225
Sacramento, CA 95834
Phone: (916) 574-8900 or (888) 370-7589
FAX: (916) 263-1897
bppe.enforcement@dca.ca.gov <http://www.bppe.ca.gov>

COLORADO

Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, Colorado 80202
Phone: (303)862-3001
<https://cdhe.colorado.gov/filing-student-complaint>

CONNECTICUT

Connecticut student complaints that have not been resolved at the institutional level should be sent to:
Emily Bjornberg, Senior Consultant Academic Affairs
Connecticut Office of Higher Education
450 Columbus Blvd, Suite 707
Hartford, CT 06103
860-947-1824 (office)
Emily.Bjornberg@ct.gov
New Student Complaint: <https://veoci.com/v/p/181953/workflow/girt4qhrrvkv>

DELAWARE

Delaware Department of Education
The Townsend Building
401 Federal Street, Suite 2
Dover, DE 19901-3639
Phone: 302-735-4000
dheo@doe.k12.de.us

Consumer Protection Wilmington
820 N. French Street 5th floor
Wilmington, DE 19801
Phone: (302) 577-8600 or (800) 220-5424
consumer.protection@state.de.us

DISTRICT OF COLUMBIA

District of Columbia
Office of the State Superintendent of Education
Higher Education Licensure Commission
1050 First St. NE, Fifth Floor
Washington, DC 20002
Phone: (202) 727-6436
<https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints>

Government of the District of Columbia
Office of the Attorney General
400 6th Street NW
Washington, DC 20001
Phone: (202) 727-3400
Email: oag@dc.gov

<https://oag.dc.gov/consumer-protection/other-consumer-help-agencies-and-websites/submit-consumer-complaint>

FLORIDA

Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Email: cieinfo@fldoe.org or Commissioner@fldoe.org
Fax: 850-245-3238
<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

GEORGIA

State of Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place Suite 220
Tucker, GA 30084-5305
770-414-3300
<https://gnpec.georgia.gov/student-complaints>

HAWAII

Department of Commerce and Consumer Affairs
Office of Consumer Protection
Honolulu Office (Main Location)
Leiopapa A Kamehameha Building
235 South Beretania Street, Suite 801
Honolulu, Hawaii 96813
Phone: 808-586-2630
Email: OCP@DCCA.HAWAII.GOV
<http://cca.hawaii.gov/hpeap/aloha/> <https://web2.dcca.hawaii.gov/ocpcomplaint/>

IDAHO

Idaho State Board of Education
650 West State Street, 3rd Floor
Boise, ID 83702
P: 208-334-2270
F: 208-334-2632
board@osbe.idaho.gov
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333,
Springfield, IL 62701-1377
Email: info@ibhe.org
Institutional Complaint Hotline: 217-557-7359 <http://complaints.ibhe.org/>
Link to the Online Complaint System: <http://complaints.ibhe.org/>

Illinois State Board of Education
100 N. 1st Street
Springfield, Illinois 62777 <https://www.isbe.net/>

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62701
Phone: 217-782-1090
Toll Free: 800-243-0618 (Toll free in IL)
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>
<https://ccforms submission.ilattorneygeneral.net/>
Consumer Fraud Hotlines:
Chicago: 800-386-5438
Springfield: 800-243-0618
Carbondale: 800-243-0607

INDIANA

Indiana Commission for Higher Education Attn: Complaints
101 West Ohio Street, Suite 330
Indianapolis, IN 46204-1984
Phone: 800-457-8283
<http://www.in.gov/che/2744.htm> email: complaints@che.in.gov

IOWA

Iowa Department of Education - Bureau of Iowa College Aid 400 E. 14th St.
Des Moines, IA 50319 <https://educate.iowa.gov/higher-ed/student-complaints>

Office of the Attorney General of Iowa
Consumer Protection Division Hoover State Office Building
1305 E. Walnut Street
Des Moines, Iowa 50319-0106
Phone: 515-281-5926 or 888-777-4590 (outside of the Des Moines metro area)
consumer.consumer@ag.iowa.gov
<https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint>

KANSAS

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.430.4240
https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education
100 Airport Road, Third Floor,
Frankfort KY 40601
Phone: 502-573-1555
http://cpe.ky.gov/campuses/consumer_complaint.html

Office of the Attorney
General Office of Consumer Protection
1024 Capital Center Drive, Suite 200
Frankfort, Kentucky 40601
Phone: (502) 696-5389 or 888-432-9257 (select option #3)

<https://ag.ky.gov/Resources/Consumer-Resources/Consumers/Pages/Consumer-Complaints.aspx>

LOUISIANA

Louisiana Board of Regents
1201 North 3rd St, Suite 6-200
Baton Rouge, LA 70802
P: 225-342-4253

<https://regents.la.gov/students-parents/student-complaint-process/>

Louisiana Attorney General
Office Consumer Protection Section
PO Box 94005,
Baton Rouge, LA 70804

ConsumerInfo@ag.louisiana.gov

1-800-351-4889, 225-326-6465

<http://www.ag.state.la.us/ConsumerDisputes>

Complaints may also be sent to:

Louisiana Board of Regents

Attn: LeAnn Detillier

PO Box 3677,

Baton Rouge, LA 70821-3677

<http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf>

MAINE

Maine Department of Education

Attention Complaints

23 State House Station

Augusta, ME 04333-0023

Phone: (207) 624-6600

Maine Attorney General Consumer Protection Division

6 State House Station

Augusta, ME 04333

Phone: 207-626-8800

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Higher Education Commission

6 North Liberty Street, 10th Floor,

Baltimore, MD 21201

Phone: 410-767-3300

Email: collegiatecomplaint.mhec@maryland.gov

<https://onestop.md.gov/forms/student-complaints-mhec-5f74bfc0ab0f9d00fc796766>

Maryland Office of the Attorney

General Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

P: 410-528-8662

<https://portal.oag.state.md.us/cpdportal/>

MASSACHUSETTS

Massachusetts Department of Higher Education
One Ashburton Place Room 1401
Boston, MA 02108
P: 617-944-6950

<http://www.mass.edu/forstufam/complaints/complaints.asp>

MICHIGAN

State of Michigan
Department of Labor and Economic Opportunity Employment & Training, Post-Secondary Schools
P.O. Box 30726
Lansing, MI 48907
Phone: 517-335-4000

<http://www.michigan.gov/pss>

MINNESOTA

Registration & Licensing Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Phone: 651-256-3965 or 1-800-657-3866
secure fax 651-797-1664

betsy.talbot@state.mn.us

MISSISSIPPI

Consumer Protection Division
Office of the Attorney General
P.O. Box 220
Jackson, MS 39205
Phone: 601.359.3680

consumer@ago.ms.gov

<https://www.ago.state.ms.us/divisions/consumer-protection/consumer-complaint-form/>

MISSOURI

Missouri Department of Higher Education
301 W. High Street
P.O. Box 1469
Jefferson City, MO 65102-1469
P: 573-751-2361
Fax: (573) 751-6635

Email: info@dhewd.mo.gov

<https://dhewd.mo.gov/contactus.php>

MONTANA

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
560 North Park Avenue
Helena, MT 59601
Phone: (406) 449-9124

<https://mus.edu/MUS-Statement-of-Complaint-Process.html>

Department of Justice

Office of Consumer Protection
PO Box 200151
Helena, MT 59620-0151
Phone: 406-444-4500 or 800-481-6896
ContactOCP@mt.gov <https://dojmt.gov/consumer/consumer-complaints/>

NEBRASKA

Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Phone: 402-471-2847
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Attorney General Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
Consumer Protection Hotline: (800) 727-6432
<https://protectthegoodlife.nebraska.gov/file-consumer-complaint>

NEVADA

Nevada Commission on Postsecondary Education
2800 E. St. Louis Avenue
Las Vegas, Nevada 89104
Phone: 702-486-7330
http://cpe.nv.gov/Students/Students_Home/

NEW HAMPSHIRE

New Hampshire Department of Education
Division of Educator Support & Higher Education
25 Hall Street
Concord, NH 03301
Nicholas.W.Marks@doe.nh.gov
603-271-0257

NEW JERSEY

New Jersey Commission on Higher Education
Office of the Secretary of Higher Education
1 John Fitch Plaza,
10th Floor, PO Box 542
Trenton, NJ 08625-0542
609-292-4310
<http://www.state.nj.us/highereducation/>
<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Division of Consumer Affairs
P.O. Box 45025
Newark, New Jersey 07101
973-504-6200
<https://njconsumeraffairs.state.nj.us/file-a-complaint/>

NEW MEXICO

New Mexico Higher Education Department

2044 Galisteo Street, Suite 4
Santa Fe, NM 87505 Phone:
505-476-8411

HigherEd.Info@state.nm.us

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

NEW YORK

New York State Education Department

Office of College and University Evaluation

89 Washington Avenue

Albany, NY 12234

Email: ocueinfo@mail.nysed.gov

[Filing a Complaint About a College or University | New York State Education Department](#)

NORTH CAROLINA

The State Authorization Unit of the University of North Carolina System Office serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution's grievance procedures, they can review the [Student Complaint Policy \(PDF\)](#) and submit their complaint using the online complaint form at <https://studentcomplaints.northcarolina.edu/form>.

For more information contact:

North Carolina Post-Secondary Education Complaints

223 S. West Street, Suite 1800

Raleigh, NC 27603

(919) 962-4550

To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit the State Attorney General's web page at: <http://www.ncdoj.gov/complaint>. North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058.

If you choose to mail a complaint, please use the following address: Consumer Protection Division Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001

NORTH DAKOTA

North Dakota University System

600 E Boulevard Ave, Dept 215

Bismarck, ND 58505-0230

Phone: (701) 328-4136

<http://www.ndus.edu/system/state-authorization/>

North Dakota Consumer Protection

Division Office of Attorney General

1720 Burlington Dr. STE C

Bismarck ND 58504-7736

Phone: 1-800-472-2600

<https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints>

OHIO

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Tel: (614) 466-6000

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

800-282-0515

<http://www.ohioattorneygeneral.gov/>

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405.225.9100

<http://www.okhighered.org/current-college-students/complaints.shtml>

Office of the Oklahoma Attorney General

313 NE 21st Street

Oklahoma City, OK 73105

Oklahoma City: (405) 521-3921

Tulsa: (918) 581-2885

<https://www.oag.ok.gov/consumer-protection>

OREGON

Oregon Higher Education Coordinating Commission

Office of Degree Authorization

3225 25th St. SE

Salem, OR 97302

Phone: 503-881-2738

<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Oregon Attorney General

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301-4096

Phone: 1-877-877-9392

<https://www.doj.state.or.us/consumer-protection/>

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126-0333

Phone: 717.783.8228

Pennsylvania Office of Attorney General

Strawberry Square

Harrisburg, PA 17120

Phone: 717-787-3391

<https://www.attorneygeneral.gov/submit-a-complaint/>

PUERTO RICO

Puerto Rico Department of State
PO Box 1900
San Juan, PR 00910-1900
787-722-2121
querellasconsejo@ce.pr.gov

Puerto Rico Department of Justice
PO Box 9020192
San Juan, Puerto Rico 00902-0192

RHODE ISLAND

Rhode Island Office of the Postsecondary Commissioner
560 Jefferson Boulevard, Suite 200
Warwick, RI 02886
Phone: 401-736-1100
https://www.riopc.edu/page/student_complaint/

Rhode Island Office of the Attorney General
150 South Main Street
Providence, RI 02903
Phone: (401) 274-4400
<https://riag.ri.gov/forms/consumer-complaint>

SOUTH CAROLINA

South Carolina Commission on Higher Education
1122 Lady Street, Suite 400
Columbia, SC 29201
Phone: (803) 737-2260
<http://www.che.sc.gov/>

SOUTH DAKOTA

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053
Phone: 800-300-1986
<http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Any person claiming damage or loss as a result of any act or practice by this institution that may be a violation of the Title 49, Chapter 7, Part 20 or Rule Chapter 1520-01-02 may file a complaint with the Tennessee Higher Education Commission (THEC), Division of Postsecondary State Authorization. THEC only investigates complaints that have exhausted an institution's policy and that have not been resolved at the institution level. If you have any questions regarding the complaint process, you may contact Julie Woodruff at Julie.Woodruff@tn.gov or (615) 253-8857.
Tennessee Higher Education Commission 312 Rosa L. Parks Ave., 9th Floor Nashville, TN 37243
<https://www.tn.gov/content/tn/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

TEXAS

Texas Higher Education Coordinating Board Office of General Counsel

P.O. Box 12788
Austin, TX 78711-2788
Email: StudentComplaints@highered.texas.gov
<https://www.highered.texas.gov/links/student-complaints/>

Office of Attorney General Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>

UTAH

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84111
P: (801) 530-6601
Toll-Free in UT: (800) 721-7233
<http://www.dcp.utah.gov/consumerprotection@utah.gov>
<https://consumerprotection.utah.gov/complaints.html>

VERMONT

Vermont Agency of Education
1 National Life Drive, Davis 5
Montpelier, VT 05620-2501
Phone: (802) 828-1130 | Fax: (802) 828-6430
aoe.edinfo@vermont.gov
<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609
Phone: (802) 828-3171
<https://ago.vermont.gov/cap/consumer-complaint/>

VIRGINIA

State Council of Higher Education for Virginia
101 N. 14th St., 10th Floor
James Monroe Building
Richmond, VA 23219
Phone: 804-225-2600
Email: communications@schev.edu
<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Phone: (360) 753-7800
complaints@wsac.wa.gov <https://wsac.wa.gov/student-complaints>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Boulevard, East - Suite

700 Charleston, WV 25301
Phone: 304-558-2101
Fax: 304-558-1011
<https://www.wvhepc.edu/>

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326-1789
Phone: 1-800-368-8808 or 304-558-8986
complaint@wvago.gov <https://appengine.egov.com/apps/wv/ago/consumercomplaint>

WISCONSIN

Completed Student Complaint Forms should be emailed to DSPSEAP@wisconsin.gov.
<https://dsps.wi.gov/Documents/EAComplaintForm3.01.doc>

Alternatively, completed forms can be sent to the following address:

USPS:

Educational Approval Program
P.O. Box 8366
Madison, WI 53708-8366

FedEx or UPS:

4822 Madison Yards Way, 3rd Floor
Attn: Educational Approval Program Madison, WI 53705
Phone: (608) 266-2112, ext. 5, ext. 2

WYOMING

Wyoming Department of Education
122 W. 25th St, Ste E200
Cheyenne, WY 82002
Phone: 307-777-7675

Office of the Attorney General Consumer Protection and Antitrust Unit 109 State Capitol
Cheyenne, WY 82002
Phone: (307) 777-6397 or (307) 777-8962
ag.consumer@wyo.gov
<https://ag.wyo.gov/law-office-division/consumer-protection-and-antitrust-unit/consumer-complaints>

*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.

