January 2016
To: All Students
From: Pacific College of Oriental Medicine
RE: Consumer Information

Below is a chart of the different types of consumer information that the school must make available to all students. It includes a brief description, when necessary and where in our publications you can find it. Most of the information is available via our website. If you want a printed copy of any of the information noted you can request it either from the Financial Aid Office, if it’s FA information or your campus Student Service counter. If you have additional questions please contact the following departments:

For financial aid related questions email the Financial Aid Office at: financialaid@pacificcollege.edu.

Financial Aid Contact: Beatrice Smith, Vice President Financial Aid

For any other questions contact the Registrar or Campus Director (CD) of your campus.
San Diego: CD – Teri Powers
            Registrar – Nayeli Corona
New York: CD – Malcolm Youngren
          Registrar – Shana Garwood
Chicago: CD – Elaine Gates-Miliner
         Registrar – Jillian Dickey

### Consumer Information Requirements:

<table>
<thead>
<tr>
<th>Subject</th>
<th>Description</th>
<th>Where to find it</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Consumer Disclosure Information</td>
<td>Details on career information, total tuition and books/supplies, graduation rates, # of students graduated with loan debt, median loan debt and employment rate for all of programs.</td>
<td><a href="http://www.PacificCollege.edu">www.PacificCollege.edu</a> - at the bottom of each page on the college website, click on “Consumer Information” or use this URL: <a href="http://www.pacificcollege.edu/current/academics/program-disclosures">http://www.pacificcollege.edu/current/academics/program-disclosures</a></td>
</tr>
<tr>
<td>Campus Security Report</td>
<td>Details the number and types of crimes, if any, by campus committed on a campus in the past calendar year as required by federal law.</td>
<td><a href="http://www.PacificCollege.edu">www.PacificCollege.edu</a> - at the bottom of each page on the college website, click on “Consumer Information” or use this URL: <a href="http://www.pacificcollege.edu/current/academics/program-disclosures">http://www.pacificcollege.edu/current/academics/program-disclosures</a></td>
</tr>
<tr>
<td>Graduation Rate</td>
<td>The percentage of MSTOM students by campus who have completed the program in the most recent graduating co-hort.</td>
<td><a href="http://www.PacificCollege.edu">www.PacificCollege.edu</a> - at the bottom of each page on the college website, click on “Consumer Information” or use this URL: <a href="http://www.pacificcollege.edu/current/academics/program-disclosures">http://www.pacificcollege.edu/current/academics/program-disclosures</a></td>
</tr>
<tr>
<td>Drug and Alcohol Prevention</td>
<td>Information on drug and alcohol prevention as well as campus policies regarding both.</td>
<td><a href="http://www.PacificCollege.edu">www.PacificCollege.edu</a></td>
</tr>
<tr>
<td>FERPA – Family Education Rights and Privacy Act</td>
<td>Federal regulations protecting students’ academic and educational records. Basically states that we cannot disclose any information regarding personal educational records to other persons without the student’s written permission to do so.</td>
<td>Noted in the Pacific College of Oriental Medicine Catalog which can be accessed from our website: <a href="http://www.PacificCollege.edu">www.PacificCollege.edu</a> Click on “Prospective Students: Programs” then on “Catalog”.</td>
</tr>
</tbody>
</table>

***General College Information:***

- Names of accreditation and Licensing Boards by which the school is approved: www.PacificCollege.edu
  Click on “Prospective Students: Programs” then on “Catalog”.

- Any special facilities and services available to disabled students: www.PacificCollege.edu
  Click on “Prospective Students: Programs” then on “Catalog”.

- Costs of attending the school (current tuition and fees, plus calculated costs of books and supplies, room and board, and applicable transportation costs, such as commuting) and any additional costs of the program in which the student is enrolled or has expressed interest:
  - Catalog
  - Enrollment Agreement (received at time of entry to the college).
    Click on “Prospective Students: Admissions” then on “Financial Aid”. A link to a PDF version of the FA P&P Bulletin is in the body of the Welcome FA page.
A statement of the requirements for the return of federal student aid when a student fully withdraws mid-term and information about any refund policy with which the school must comply and the requirements for officially withdrawing from the school.

- Catalog

Click on “Prospective Students: Admissions” then on “Financial Aid”. A link to a PDF version of the FA P&P Bulletin is in the body of the Welcome FA page. The catalog is also an option under “Prospective Students: Programs”
Description of the physical facilities associated with the academic programs | Catalog
---|---
List of faculty and other instructional personnel | Catalog
Whom to contact for information on student financial assistance and whom for general school issues. | • Catalog
• Orientation Materials
Terms and conditions under which students receiving federal education loans may obtain deferments | Financial Aid Policy & Procedure Bulletin

**General Financial Aid Information:**

| The need-based and non-need-based federal financial aid that is available to students | Financial Aid Policy & Procedure Bulletin
| The need-based and non-need based state and local aid programs, school aid programs and other private aid programs that are available | Financial Aid Policy & Procedure Bulletin
| How students apply for aid and how eligibility is determined | Financial Aid Policy & Procedure Bulletin

The rights and responsibilities of students receiving aid.

FA Certification Form
Completed by the student and can be accessed from our website, [www.PacificCollege.edu](http://www.PacificCollege.edu) click on “Financial Aid”, then click on “PDF Forms” in the left sidebar.

How and When financial aid will be disbursed | Financial Aid Policy & Procedure Bulletin
The necessity of loan repayment and required loan entrance and exit counseling | Financial Aid Policy & Procedure Bulletin
Criteria for measuring satisfactory academic progress and how a student who has failed to maintain satisfactory progress may reestablish eligibility for federal financial aid | Financial Aid Policy & Procedure Bulletin

If you are unsure who to speak to, the Student Services or Student Information Center staff at each campus can direct you to the appropriate person if you have specific questions about any of the above information.